

XRoads Networks

Edge Network Appliance How To Guide:
Factory Default

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Default The Edge Appliance

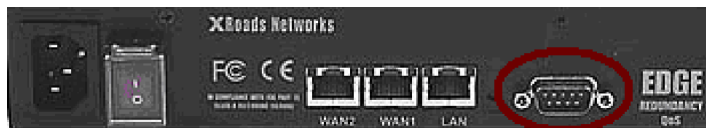
If you are locked out of the Edge appliance because the IP address has been changed to some unknown address, or the password is no longer working because someone changed it or mis-typed, the Edge appliance can be reset to factory defaults using the following procedure.

Step One

Connect to the console port of the Edge appliance using a console cable and a terminal program (HyperTerminal is recommended for MS Windows).



EdgePRO Appliance



Edge2WAN Appliance



9600 bps / 8 / None / 1 / Hardware

Step Two

Once connected, login using “**default**” and password “**confirmdefault**”.

```
XRoads Edge Router (Console Access)
Version 3.0+

xroads login: default
Password: _
```

Step Three

Select the appropriate reset function. If you are unable to ping the device, selecting factory default will reset the LAN address back to 192.168.168.254.

```
Welcome to XRoads Edge
-----Command Menu-----

1-Password Default
2-Full System Default

Enter Selection (1-2)? _
```

Enter “Yes” and press the RETURN key to begin the reset process.

```
Welcome to XRoads Edge
-----Command Menu-----

1-Password Default
2-Full System Default

Enter Selection (1-2)? 2

Are you sure you want to default the router? (Yes/No)? Yes
```

After approximately three-five minutes the appliance should be reset and replying to the 192.168.168.254 address, assuming your computer is on the 192.168.168.0 network.